



With certified assurance

Your expert partner for work and service contracts

**Would you like to issue work assignments via work or service contracts?
Would you also like to avoid risks that may arise due to vague task descriptions,
unclear responsibilities, improper management or unverified processes? With FERCHAU
as an experienced service provider, you benefit from more than 50 years of experience.**



Why is it important to rely on experienced partners for work and service contracts?

When it comes to the definition of work and services contracts, there are no legal grey areas. Projects that are implemented improperly or unlawfully may therefore have consequences for the contracting company. That's why it's better to put your trust in the certified expertise of the market leader for engineering and IT services from the outset.



How does FERCHAU help its customers with this type of cooperation?

With over 100 sites we can guarantee you individual and personal support. Your local experts will help you design, manage and implement your work and service contracts in accordance with the law and make sure that all process steps are followed.



Trust is good, certificates are better

With clearly defined processes and 100 internal and external audits per year, FERCHAU collaborates with its customers to support them with both types of contracts. We give you our word – as well as a certified confirmation from DEKRA, an independent inspection institute.



**You can find more information at
one of our sites near you or at
ferchau.com/go/compliance**

ferchau.com

**Connecting People and Technologies for
the Next Level**

Talk to the experts

We develop tailor-made work and service contracts with you

When it comes to developing and implementing work and service contracts, play it safe with FERCHAU. Our experts will provide consultation and support you for the entire duration of the collaboration – from the preparation of contracts to the conclusion of implementation. Talk to our experts in your area. We will advise you in an expert, competent manner and in accordance with applicable law. For your safety, for our common success.

What pitfalls are there if work and service contracts are improperly executed?



An inadequate definition of successful performance or the performance specification



Improper handling of the executors' selection process

In a work or service contract, the selection of executors is exclusively the contractor's responsibility. The client may not influence the selection.



Improper handling of the authority to issue instructions vis-à-vis the executors

In work or service contracts, the authority to issue instructions lies solely with the contractor. The client may not issue any direct instructions to the executors.



A lack of organisational separation, giving executors assignments beyond the agreed trades.

Integration into the client's workflows is not permissible. The planning freedom lies exclusively with the client.

If these basic rules are violated, the legislator may object to covert temporary employment, with the following consequences:



Fines of up to 30,000 euros



Entry into the commercial central register



Contingent liability for the wage tax



The employee is entitled to indefinite employment by the client

That's why it is better to trust the proper experts at FERCHAU:



Over 50 years of experience with work and service contracts



Consulting and implementation expertise at your location thanks to over 100 sites across the country



Tools and certified processes that support you in project management



More than 100 external and internal audits per year